

#19

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Group Art Unit: 3629

WILLIAM T. ROWSE ET AL.

Examiner: Jonathan P. Ouellette

Serial No.: 09/547,661

Filed: April 12, 2000

For: SYSTEM FOR PROCESSING A CUSTOMER CONCERN

Attorney Docket No.: 200-0053 (FMC 1185 PUS)

**REQUEST FOR CONTINUED
EXAMINATION (RCE) TRANSMITTAL**

Mail Stop RCE
Commissioner for Patents
U.S. Patent & Trademark Office
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114
of the above-identified application.

1. Submission as required under 37 C.F.R. § 1.114

12/29/2003 SCALLIHA 00000003 023978 73547691
Sale Ref: 00000003 DAH: 023978 09547691
01 FC:1801 770.00 DA
02 FC:1252 420.00 DA

- Previously submitted
- i. ☒ Consider the amendment(s)/reply under 37 C.F.R. § 1.116 previously filed on August 27, 2003.
 - ii. ☐ Consider the arguments in the Appeal Brief or Reply Brief previously filed on _____.
 - iii. ☐ Other _____.

CERTIFICATE OF MAILING OR TRANSMISSION

I hereby certify that this paper, including all enclosures referred to herein, is being deposited with the United States Postal Service as first-class mail, postage pre-paid, in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, U.S. Patent & Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450, or facsimile transmitted to the U.S. Patent and Trademark Office at facsimile number _____, on:

November 26, 2002
Date of Deposit/Transmission

JOHN S. Le ROY
Name of Person Signing

John S. Le Roy
Signature

U.S.S.N. 09/547,661

Atty. Docket No. 200-0053 (FMC 1185 PUS)

b. ☐ Enclosed

- i. ☐ Amendment/Reply
- ii. ☐ Affidavit(s)/Declaration(s)
- iii. ☐ Information Disclosure Statement (IDS)
- iv. ☐ Other _____

2. Miscellaneous

- a. ☐ Suspension of action on the above-identified application is requested under 37 C.F.R. § 1.103(c) for a period of ___ months
- b. ☐ Other _____

3. Fees

- a. ☒ The Director is hereby authorized to charge the following fees, or credit any overpayments, to Deposit Account 06-1510 (Ford Global Technologies, Inc.).
 - i. ☒ RCE fee required under 37 C.F.R. § 1.17(e)
 - ii. ☐ Extension of time fee under 37 C.F.R. §§ 1.136 and 1.17
 - iii. ☐ Other _____
- b. ☐ Check in the amount of \$_____ enclosed (the Director is hereby authorized to charge any deficiencies or credit any overpayments to Deposit Account No. 02-3978)

Respectfully submitted,

WILLIAM T. ROWSE ET AL.

By: John S. Le Roy
JOHN S. Le ROY
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Date: November 26, 2003

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TO: UNITED STATES PATENT AND TRADEMARK OFFICE

GROUP ART UNIT: 3629

NAME: Jonathan P. Ouellette

FAX NO.: (703) 308-~~3691~~ ~~3687~~ 3691

SERIAL NO.: 09/547,661

OUR FILE NO.: FMC 1185 PUS / 200-0053

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Signature

John S. Le Roy
Typed or Printed Name of Attorney/Agent

The "Received" Stamp of the Patent
& Trademark Office imprinted hereon
acknowledges the filing of:

DESCRIPTION REQUEST FOR CONTINUED EXAMINATION
OF PAPER: (RCE) TRANSMITTAL (in duplicate)

NAME OF
APPLICANT: William T. Rowse, et al.

INTF. OR
SERIAL NO. 09/547,661; filed 4/12/00
FMC 1185 PUS / 200-0053

DATE: 11/26/03 ATTY: JSL:ds

